ScanX Edge

EN-US Installation and Operating Instructions

CE

Rx Only

AIR TECHNIQUES equipped for life

2160100287L29 G8302 2601V012

The latest version of the instructions is available in this page:

https://bit.ly/m/air-techniques-imaging-manuals

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Important information

1 About this document

These installation and operating instructions are an integral part of the unit.

Air Techniques shall not be held liable and offers no guarantees of the safe and smooth operation of this unit if you fail to comply with notes and instructions contained in these Installation and Operating Instructions.

The German version of the installation and operating instructions is the original manual. All other languages are translations of the original manual. These operating instructions are valid for the following ScanX Edge versions:
Article number:
- G8300 (2160100510)
- G8300J (2160100511)
- G8300C (2160100513)

1.1 Warnings and symbols

Warnings

The warning notes in this document highlight possible injury to persons or damage to machinery.
They are marked with the following warning symbols:

General warning symbol

The warnings are structured as follows:

SIGNAL WORD

Description of type and source of danger

Here you will find the possible consequences of ignoring the warning

› Follow these measures to avoid the danger.

The signal word differentiates between different levels of danger:
- **DANGER**
  Direct danger of severe injury or death
- **WARNING**
  Possible danger of severe injury or death
- **CAUTION**
  Risk of minor injuries
- **NOTICE**
  Risk of extensive material/property damage

Adhesive label

Fig. 1: Laser class 3B

Fig. 2: Warning - laser beams

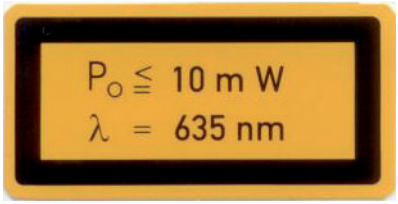


Fig. 3: Specification of laser source

Miscellaneous symbols

These symbols are used in the document and on or in the unit:

Note, e.g. specific instructions regarding the efficient use of the unit.

REF Part number

SN Serial number

MD Medical device

HIBC Health Industry Bar Code (HIBC)

CE mark

Manufacturer

Dispose of correctly in accordance with EU Directive 2012/19/EU (WEEE).

Take note of the accompanying electronic documents.

Refer to Operating Instructions.

Wear hand protection.

Disconnect all power from the unit.

Do not reuse

DC current

Non-ionizing electro-magnetic radiation

Warning – risk of dangerous electric voltages

Warning - laser beams

Damage to components due to electrostatic discharges (ESD)

This way up / store and transport in an upright position

Keep dry

Stacking limits

Lower and upper humidity limits

Lower and upper temperature limits

Lower and upper atmospheric pressure limits

Fragile, handle with care

Keep away from sunlight during storage

1.2 Copyright information

2 Safety

The unit has been developed and designed appropriately such that hazards are largely excluded if the unit is used in accordance with its Intended use.
Therefore, please note the following.
Despite this, the following residual risks can remain:

– Personal injury due to incorrect use/misuse
– Personal injury due to mechanical effects
– Personal injury due to electric shock
– Personal injury due to radiation
– Personal injury due to fire
– Personal injury due to thermal effects on the skin
– Personal injury due to lack of hygiene, e.g. infection

2.1 Unauthorized modification

Pursuant to Part 15.21 of the FCC rules, any changes or modifications to this equipment not expressly approved by the manufacturer may cause, harmful interference and void the FCC authorization to operate this equipment.

2.2 CE certification

ScanX Edge

Intended purpose (CE)

The ScanX Edge is intended to be used for scanning and processing digital images exposed on Phosphor Storage Plates (PSPs) in dental applications.

Intended use (CE)

The unit may only be operated with accessories and optional articles specified or approved by Air Techniques.
The unit may be cleaned only with the disinfectants and cleaning agents specified or approved by Air Techniques.

Improper use

Any other usage or usage beyond this scope is deemed to be improper. The manufacturer accepts no liability for damages resulting from improper usage. The user bears the sole risk. This unit is not suitable for monitoring patients over longer periods of time. This unit must not be operated in operating theatres or similar rooms, in which dangers may arise from the combustion of flammable materials.

Barrier envelope

Intended purpose (CE)

Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

Indication for use

Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

2.3 FDA registration

ScanX Edge

Intended use

The ScanX Edge is intended to be used for scanning and processing digital images exposed on Phosphor Storage Plates (PSPs) in dental applications.

Contraindication

Any other usage or usage beyond this scope is deemed to be improper. The manufacturer accepts no liability for damage resulting from improper usage. The user bears the sole risk. This unit is not suitable for monitoring patients over extended periods of time. This unit must not be used in operating rooms or similar rooms, in which hazards may arise from the combustion of flammable materials.

Barrier envelope

Intended use (FDA)

Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

Indication for use

Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

Contraindication

This Device has no contraindications.

2.4 General safety information

The sale or prescription of this device by a medical practitioner is subject to the restrictions of the applicable Federal Acts. The device may be used only under permanent supervision by a dentist or licensed medical practitioner.

RxOnly Caution: By virtue of Federal Law (US-FDA 21CFR801.109), the device may only be sold to dentists or bought on behalf of a dentist.

- Always comply with the specifications of all guidelines, laws, and other rules and regulations applicable at the site of operation for the operation of this unit.
- Check the function and condition of the unit prior to every use.
- Do not convert or modify the unit.
- Comply with the specifications of the Installation and Operating Instructions.
- The Installation and Operating Instructions must be accessible to all operators of the unit at all times.

2.5 Specialist personnel

Operation

Persons who operate the units must ensure safe and correct handling based on their training and knowledge.

- Instruct or have every user instructed in handling the unit.

Installation and repairs

- The manufacturer recommends that installation, readjustments, alterations, upgrades and repairs be carried out either by the manufacturer itself or by qualified personnel authorized by the manufacturer.

2.6 Protection from electric shock

- Comply with all the relevant electrical safety regulations when working on the unit.
- Never touch the patient and unshielded plug connections or metallic parts of the device at the same time.
- Replace damaged cables or plugs immediately.

Comply with the EMC rules concerning medical devices

- The unit is intended for use in professional healthcare facilities (in accordance with IEC 60601-1-2). If the unit is operated in any other environment, potential effects on the electromagnetic compatibility must be taken into account.
- Do not operate the unit in the vicinity of RF surgical instruments or MRT equipment.
- Maintain a minimum distance of at least 30 cm between the unit and other electronic devices.
- Keep a minimum distance of 30 cm between the unit and portable and mobile radio devices.
- Note that cable lengths and cable extensions have effects on electromagnetic compatibility.

No maintenance measures are required to maintain the basic EMC safety.

NOTICE

Negative effects on the EMC due to non-authorized accessories

› Use only Air Techniques accessories or accessories approved by Air Techniques.
› Using any other accessories may result in increased electromagnetic interference emissions or the unit having reduced electromagnetic immunity, leading to an erroneous operation mode.

NOTICE

Erroneous operation mode due to use immediately adjacent to other devices or with other stacked devices

› Do not stack the unit together with other devices.
› If this is unavoidable, the unit and other devices should be monitored in order to ensure that they are working correctly.

2.7 FCC note

This device has been tested and complies with the limits for a class B digital device as set out in part 15 of the FCC regulations. These limits are designed to provide adequate protection against harmful interference in residential environments. This device generates, uses, and can emit high-frequency energy, and it can cause harmful interference to wireless communication systems if it is not installed and used in accordance with the instructions. However, this statement does not offer a guarantee that no interference will occur in a certain installation. If this device causes harmful interference to radio or TV reception (this can be tested by switching the device off and back on again), users are recommended to attempt to

eliminate the interference by taking one or more of the following measures:

1. Realign or reposition the reception aerial.
2. Increase the distance between the device and the receiver.
3. To meet FCC requirements on HF exposure compliance, a safety distance of at least 20 cm must be maintained between the device's internal aerial and all persons.
4. Connect the device to a power outlet on a different circuit to the one the receiver is connected to.
5. Consult a dealer or experienced radio/TV technician.

2.8 ISED Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with ISED's (Innovation, Science and Economic Development Canada's) licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

2.9 Essential performance characteristics

The ScanX Edge does not have any essential performance characteristics as set out in IEC 60601-1 (EN 60601-1) section 4.3.
The unit meets the requirements according to IEC 60601-1-2.

2.10 Notification requirement of serious incidents

The user / patient is required to report to the manufacturer and the competent authority of the Member State in which the user and/or patient is established any serious incident that has occurred in relation to the device.

Report any serious incidents to the manufacturer under incidents@duerrdental.com.

2.11 Only use genuine parts

- Only use accessories and optional items that have been recommended or specifically approved by the manufacturer.
- Only use original working parts and spare parts.

Air Techniques accepts no liability for damage resulting from the use of non-approved accessories, optional items or any parts other than original spare and wear parts.

The use of non-approved accessories, optional items or non-genuine wear parts / replacement parts (e. g. mains cable) can adversely affect the electrical safety and EMC.

2.12 Transport

The original packaging provides optimum protection for the unit during transport.
If required, original packaging for the unit can be ordered.

Manufacturer and distributor shall not accept any responsibility or liability for damage occurring during transport due to the use of faulty packaging, even where the unit is still under guarantee.

- Only transport the unit in its original packaging.
- Keep the packing materials out of the reach of children.
- Do not expose the unit to any strong vibrations or shocks.

2.13 Disposal

Europe

An overview of the waste keys for Dürr Dental products can be found in the download area at:

http://qr.duerrdental.com/P007100155

Device

The unit must be disposed of properly. Within the European Union, the unit must be disposed of in accordance with EU Directive 2012/19/EU (WEEE).

If you have any questions about the correct disposal of parts, please contact your dental trade supplier.

Phosphor storage plate

The image plate contains barium compounds.

– Dispose of the image plate properly in accordance with the locally applicable regulations.
– In Europe, dispose of the PSP in accordance with waste code 20 03 01 "Mixed municipal waste".

Rest of world

Disposal of the units, electronic circuitry and PSPs must be accomplished only at the appropriate facilities for recovery and recycling. Make sure to dispose of such items in accordance with current federal, national, state and local government rules and regulations.

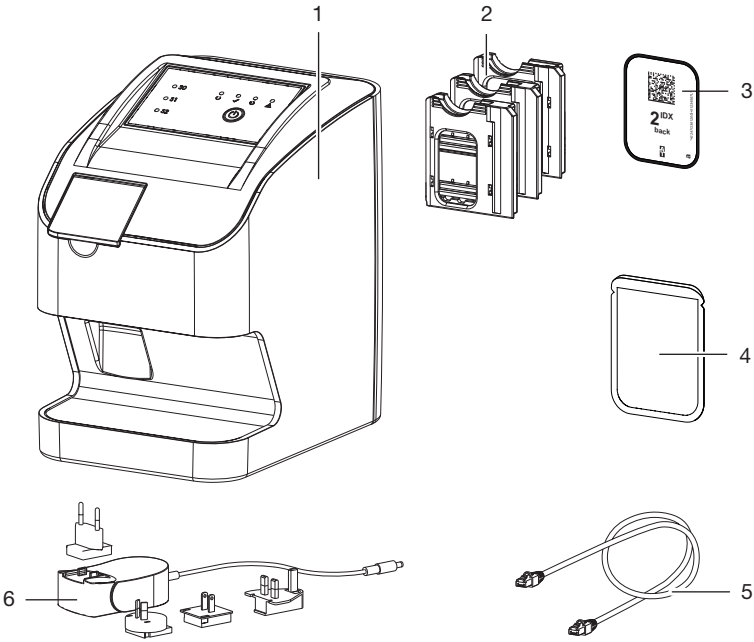
2.14 Protection from cybersecurity threats

The unit is to be connected to a computer that can be connected to the Internet. Therefore, the system needs to be protected from threats from the Internet.

– Use antivirus software and update it regularly.
– Look for evidence of possible virus infection and, if applicable, check with the antivirus software and remove the virus.
– Perform regular data backups.
– Restrict access to units to trustworthy users, e.g. via a user name and password.
– Make sure that only trustworthy content is downloaded. Install manufacturer-authenticated software and firmware updates only.

Product description

3 Overview



1 ScanX Edge phosphor storage plate scanner
2 Cartridge for phosphor storage plates (S0 to S2)
3 Phosphor storage plate IDX
4 Barrier envelope
5 Network cable (3 m)
6 Power supply unit with country-specific adapter

3.1 Scope of delivery

The following items are included in the scope of delivery (possible variations may apply due to country-specific requirements and/or import regulations):

ScanX Edge
phosphor storage plate scanner system G8300A
ScanX Edge
phosphor storage plate scanner system G8300AJ

- ScanX Edge basic unit
- Power supply
- Network cable (3 m)
- Collector mat (mounted in the device)
- Voucher for VistaSoft imaging software
- Cartridge for phosphor storage plate size 2
- Phosphor storage plates IDX:
  - Size 2
- Barrier envelopes:
  - Size 2
- Installation and Operating Instructions
- Quick Start Instructions

3.2 Accessories

The following items are required for operation of the device, depending on the application:

Phosphor storage plates (PSPs)

- Phosphor storage plate IDX Size 0
- Phosphor storage plate IDX Size 1
- Phosphor storage plate IDX Size 2

Barrier envelopes

- Barrier envelope Size 0
- Barrier envelope Size 1
- Barrier envelope Size 2

3.3 Optional items

The following optional items can be used with the device:

Wall mount G8321
VistaPosition PSP
Anterior/Posterior Kit Titanium G3710
VistaPosition PSP
Anterior/Posterior Kit G3810
VistaPosition PSP
Bitewing Kit Titanium G3720
VistaPosition PSP
Bitewing Kit G3820
VistaPosition PSP
Endo Kit Titanium G3730
VistaPosition PSP
Endo Kit G3830

Commissioning and intraoral constancy tests

2D X-ray test phantom G8795

3.4 Consumables

The following materials are consumed during operation of the device and must be re-ordered:

Cleaning and disinfection

PSP cleaning wipes (50 pieces) B8910

Barrier envelopes

Barrier envelopes, size 0
(100 pc.) G8511-0
Barrier envelopes, size 1
(100 pc.) G8511-1
Barrier envelopes, size 2
(300 pc.) G8511-2
Barrier envelopes, size 2
(1000 pc.) G8511-2K

3.5 Wear parts and spare parts

Phosphor storage plates (PSPs)

Phosphor Storage Plate Pack IDX,
Size #0
Phosphor Storage Plate IDX S0 (2 pcs.)
Barrier Envelope S0 (1000 pcs.) G8240-0
Phosphor Storage Plate Pack IDX,
Size #1
Phosphor Storage Plate IDX S1 (2 pcs.)
Barrier Envelope S1 (1000 pcs.) G8240-1
Phosphor Storage Plate Pack IDX,
Size #2
Phosphor Storage Plate IDX S2 (2 pcs.)
Barrier Envelope S2 (1000 pcs.) G8240-2

Cartridges

Cartridge for phosphor storage plate
S0 . . . . . G8310-0
Cartridge for phosphor storage plate
S1 . . . . . G8310-1
Cartridge for phosphor storage plate
S2 . . . . . G8310-2

4 Technical data

4.1 Phophor storage plate scanner

Electrical data for the device		
Nominal voltage	V DC	24
Max. current consumption	A	0.5
Max. power consumption	W	< 12
Electrical data of the power supply unit		
Nominal input voltage	V AC	100 - 240
Frequency	Hz	50/60
Nominal output voltage	V DC	24
Max. output current	A	0.5
General technical data		
Dimensions (W x H x D)	mm	167 x 244 x 216
	in	6.57 x 9.09 x 8.50
Weight	kg	approx. 4
	lb	approx. 8.82
Duty Cycle	%	100
Max. theoretical resolution	Line pairs/mm (Lp/mm)	approx. 16.7
Noise level		
During scanning	dB(A)	approx. 45
Network connection		
LAN technology		Ethernet
Standard		IEEE 802.3u
Data rate	Mbit/s	100
Connector		RJ45
Type of connection		Auto MDI-X
Type of cable		≥ CAT5
Ambient conditions during operation		
Temperature	°C	+10 to +35
	°F	+50 to +95
Relative humidity	%	20 - 80
Air pressure	hPa	750 - 1060
Elevation above sea level	m	< 2000
	ft	< 6562

Ambient conditions during storage and transport		
Temperature	°C	-18 to +60
	°F	-4 to +140
Humidity	%	10 - 95, non-condensing
Air pressure	hPa	500 - 1060
Classification		
Medical Device Class (MDR)		I
FDA classification (CFR Title 21)		II
Laser class (unit) in accordance with IEC 60825-1:2014		1
Laser source		
Laser class In accordance with IEC 60825-1:2014		3B
Wavelength λ	nm	635
Output	mW	<10
Technical data of the RFID module		
Frequency	MHz	13.56
Modulation		ASK
Electromagnetic compatibility (EMC) Interference emission measurements		
High-frequency emissions in accordance with CISPR 11		Group 1 Class B
Interference voltage at the power supply connection CISPR 11		Conforms
Electromagnetic interference radiation CISPR 11		Conforms
Electromagnetic compatibility (EMC) Interference immunity measurements on cover		
Immunity to interference,discharge of static electricity IEC 61000-4-2 ± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air		Compliant
Immunity to interference, high-frequency electromagnetic fields IEC 61000-4-3 3 V/m 80 MHz - 2.7 GHz 80% AM at 1 kHz		Compliant

Electromagnetic compatibility (EMC) Interference immunity measurements on cover	
Immunity to interference by near fields of wireless HF communication devices IEC 61000-4-3 See Table on immunity levels with respect to near fields of wireless HF communication devices	Compliant

Immunity levels with respect to near fields of wireless HF communication devices		
Radio service	Frequency band MHz	Test level V/m
TETRA 400	380 - 390	27
GMRS 460 FRS 460	430 - 470	28
LTE band 13, 17	704 - 787	9
GSM 800/900 TETRA 800 iDEN 820 CDMA 850 LTE band 5	800 - 960	28
GSM 1800 CDMA 1900 GSM 1900 DECT LTE bands 1, 3, 4, 25 UMTS	1700 - 1990	28
Bluetooth WLAN 802.11 b/g/n RFID 2450 LTE band 7	2400 - 2570	28
WLAN 802.11 a/n	5100 - 5800	9

Electromagnetic compatibility (EMC) Interference immunity measurements on supply input	
Immunity to interference by rapid transient bursts – AC voltage grid IEC 61000-4-4 ± 2 kV 100 kHz repetition frequency	Conforms
Immunity to interference, surges IEC 61000-4-5 ± 0.5 kV, ± 1 kV	Conforms

Electromagnetic compatibility (EMC) Interference immunity measurements on supply input	
Immunity to interference, line-conducted disturbances induced by high-frequency fields – AC voltage grid IEC 61000-4-6 3 V 0.15 - 80 MHz 6 V ISM frequency bands 0.15 - 80 MHz 80 % AM at 1 kHz	Conforms
Immunity to interference due to voltage dips, short interruptions and voltage fluctuations IEC 61000-4-11	Conforms

Electromagnetic compatibility (EMC) Interference immunity measurements SIP/SOP	
Immunity to interference by discharge of static electricity IEC 61000-4-2 ± 8 kV contact ± 2 kV, ± 4 kV, ± 8 kV, ± 15 kV air	Conforms
Immunity to electrical fast transients/bursts – I/O, SIP/SOP ports IEC 61000-4-4 ± 1 kV 100 kHz repetition frequency	Conforms
Immunity to conducted disturbances, induced by radio-frequency fields – SIP/SOP ports IEC 61000-4-6 3 V 0.15 - 80 MHz 6 V ISM frequency bands 0.15 - 80 MHz 80 % AM at 1 kHz	Conforms

The test levels specified in IEC 60601-1-2 were applied without deviations.

4.2 Phosphor storage plate

Classification		
Medical Device Class (MDR)		IIa
FDA classification (CFR Title 21)		I

Ambient conditions during operation		
Temperature	°C	18 - 45
	°F	64 - 113
Relative humidity	%	< 80

Ambient conditions during storage and transport		
Temperature	°C	< 33
	°F	< 91
Relative humidity	%	< 80

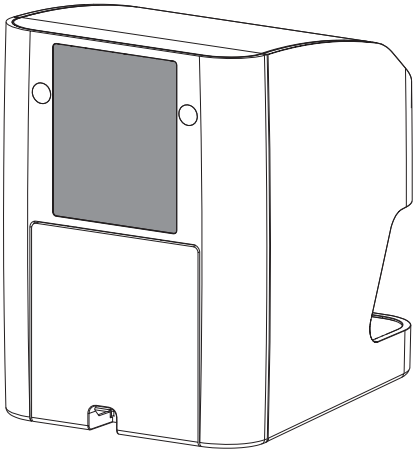
Dimensions of intraoral phosphor storage plates		
Size 0	mm	22 x 35
	inch	0.86 x 1.38
Size 1	mm	24 x 40
	inch	0.94 x 1.57
Size 2	mm	31 x 41
	inch	1.22 x 1.61

4.3 Barrier envelope

Classification	
Medical Device Class (MDR)	I
FDA classification (CFR Title 21) Class	II

4.4 Model identification plate

The model identification plate is located on the rear of the device.



REF Order number

SN Serial number

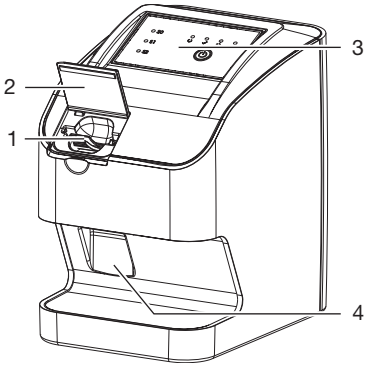
4.5 Conformity assessment

This device has been subjected to conformity acceptance testing in accordance with the current relevant guidelines of the European Union. This equipment conforms to all relevant requirements.

Dürr Dental herewith declares that the radio equipment "ScanX Edge" meets the requirements of Directive 2014/53/EC.

5 Function

5.1 Phophor storage plate scanner



1 Input unit
2 Cover (open)
3 User interface
4 Collection tray

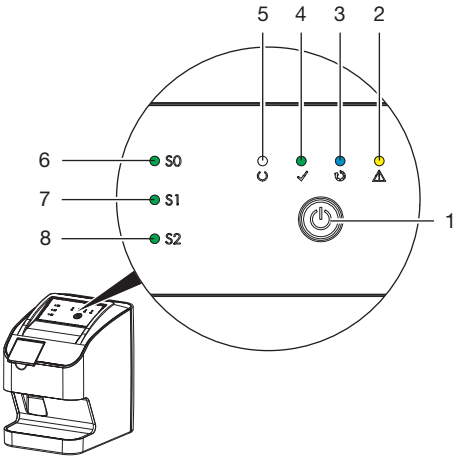
The phosphor storage plate scanner is used to read image data stored on a phosphorus storage plate and to transfer the data to an imaging software (e. g. VistaSoft) on a computer.

The transport mechanism guides the phosphor storage plate through the device. The phosphor storage plate is read using a laser inside the scanner unit. The scanned data is converted into a digital image and transferred to the imaging software.

After scanning, the phosphor storage plate runs through the erasure unit. Image data still held on the phosphor storage plate is erased with the aid of bright light.

The phosphor storage plate is then ejected for re-use.

Operating elements



1 On/off switch
2 Error display yellow
3 Read display blue
4 Green status LED
5 Communication/standby display white
6 Display for cartridge S0
7 Display for cartridge S1
8 Display for cartridge S2

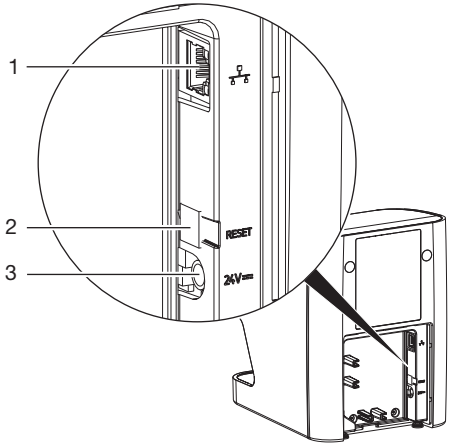
The status LEDs display the following status messages:

Device starts	
Communication display Standby	
Ready to scan	
PSP currently being processed	
Cartridge for PSP missing	
Error A message is displayed in the software	
S0	Cartridge for PSP S0 is inside the device
S1	Cartridge for PSP S1 is inside the device
S2	Cartridge for PSP S2 is inside the device

Status LED flashes

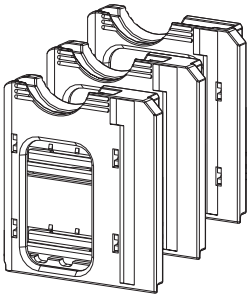
Connections

The connections are located on the rear of the unit, underneath the cover.



1 Network connection
2 Reset button
3 Connection for power supply unit

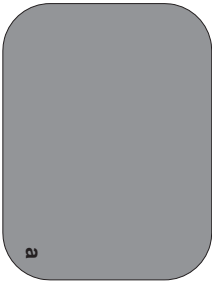
5.2 Cartridges (S0-S2)



Depending on the PSP used, the proper cartridge for the size of the PSP must be inserted in the device. The cartridge that is currently inside the device is indicated via the LEDs on the device.

5.3 Phosphor storage plate

The PSP stores X-ray energy, which is re-emitted in the form of light after excitation by the laser. This light is then converted into image information in the phosphor storage plate scanner.
The PSP has an active side and an inactive side. The PSP must always be exposed on the active side.
When used properly, a PSP can be exposed, read and erased several hundred times provided there is no mechanical damage. The PSP must be replaced if there are any signs of damage, e.g. if the protective layer is damaged or there are visible scratches that could interfere with the diagnostics.

Inactive side	Active side
	
White, with "back", size and manufacturer's information printed on it	Light blue, with positioning aid *a*

Positioning aid *a* is visible on the x-ray image and makes orientation easier during diagnosis.

Only use phosphor storage plate IDX with the unit. The unit is unable to read any other types of PSP.

5.4 Barrier envelope

Disposable Barrier Envelopes are intended to be used as a disposable barrier for Air Techniques Phosphor Storage Plates. This device is non-sterile and intended for single patient use only.

Installation

Only qualified specialists or persons trained by Air Techniques may install, connect, and commission the unit.

6 Requirements

6.1 Installation/setup room

The room chosen for set up must meet the following requirements:

- Closed, dry, well-ventilated room
- It should not be a room made for another purpose (e.g. boiler room or wet cell)
- Max. light intensity 1000 Lux, no direct sunlight at the place of installation of the unit
- There should be no major fields of interference (e.g. strong magnetic fields) present that can interfere with the proper operation of the unit.
- Ambient conditions correspond to "4 Technical data".

6.2 System requirements

For the system requirements of the computer systems, visit the download area at www.airtechniques.com/drivers (document no. E7201).

6.3 Monitor

The monitor must meet the requirements for digital X-ray with a high light intensity and wide contrast range.
Strong ambient light, sunlight impinging directly onto the monitor and reflections can make it more difficult or even impossible to perform a diagnosis based on the X-ray images.

7 Installation

7.1 Setting up the unit

NOTICE

Damage to sensitive components of the unit due to shocks or vibrations

› Do not expose the unit to any strong vibrations or shocks.
› Do not move the unit during operation.

Portable and mobile HF communication appliances can interfere with the effectiveness of electrical medical devices.

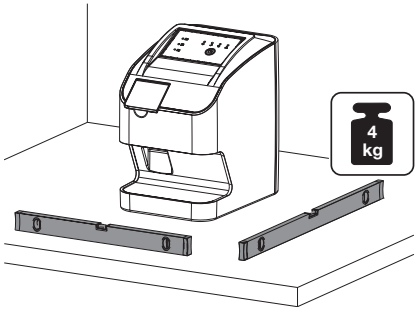
1. Do not stack the unit next to or together with other appliances.
2. If, however, this unit is operated next to other units or stacked with other units, monitor the unit carefully in the configuration selected in order to ensure normal operation.

The unit can be set up as a tabletop unit or mounted on a wall using the wall bracket.
The load-bearing capacity of the table or wall must be suitable for the weight of the unit (see "4 Technical data").

Setting the unit on a table

To prevent errors when scanning the image data, install the unit so it is not exposed to vibrations.

1. Place the unit on a firm, horizontal surface.



Installing the unit with the wall mounting bracket

The unit can be mounted on a wall with the wall mounting bracket (see "3.3 Optional items").

7.2 Electrical connection

Electrical safety when making connections

- The device must only be connected to a correctly installed power outlet.
- Do not place non-fixed multi-socket units on the floor. Comply with the requirements in section 16 of IEC 60601-1 (EN 60601-1).
- Do not operate any other systems using the same multiple socket.
- Make sure that none of the electrical cables leading to the unit are under any mechanical tension.
- Before initial start-up, check the supply voltage with the voltage information on the model identification plate (see Technical Data).

Connecting the unit to the mains supply

The unit has no main power switch. For this reason, it is important to set up the unit properly such that the plug can be easily accessed and unplugged if required.

Requirements:

✓ Properly installed power outlet close to the unit (observe the max. length of the power cord)

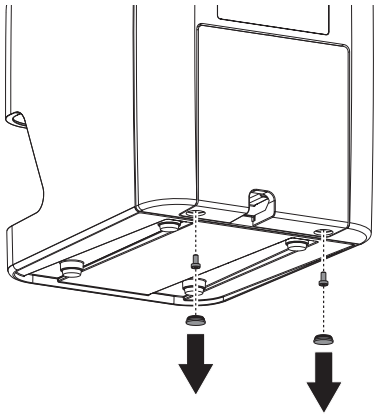
✓ Easily accessible power outlet

✓ Mains voltage matches the information shown on the type plate of the power supply unit

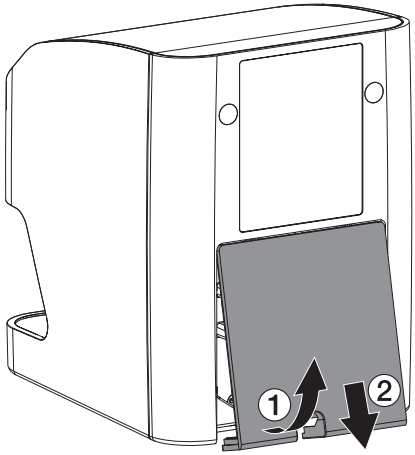
Only the supplied power supply unit may be used.

1. Attach the matching country-specific adapter to the power supply unit.

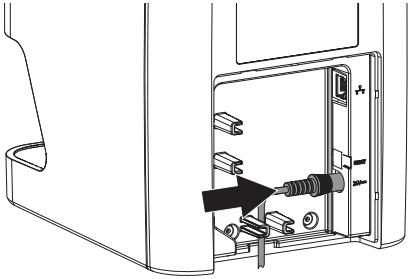
2. Remove the screw covers and screws from the bottom of the device.



3. Remove the cover from the rear of the device.



4. Plug the connecting plug of the power supply unit into the connection socket of the unit.



5. Plug the mains plug into the power outlet.
6. Replace the cover.

The cover on the rear must be properly intalled when the device is operated within the patient environment.

7.3 Connecting the unit to the network

Purpose of the network connection

The network connection is used to exchange information or control signals between the unit and a software installed on a computer, in order to, e. g.:

- Display parameters
- Select operating modes
- Indicate messages and error situations
- Change device settings
- Activate test functions
- Transmit data for archiving
- Provide documents concerning the devices

The unit can be connected to the network with a network cable.

Combining devices safely

- Safety and essential performance features are independent of the network.
- Faulty manual configuration can lead to significant network problems. The expert knowledge of a network administrator is required for configuration.
- If, e. g., the following changes are made to the network, new risks can arise that require further analysis:
  - Changes in the IT network configuration
  - Connecting additional elements to the IT network
  - Removing elements from the IT network
  - "Update" of devices that are connected to the IT network
  - "Upgrade" of devices that are connected to the IT network
- The data connection utilizes part of the bandwidth of the network. Interactions with other medical devices cannot be completely excluded. Apply the IEC 80001-1 standard for risk assessment.
- The device is not suitable to be connected directly to the public internet.

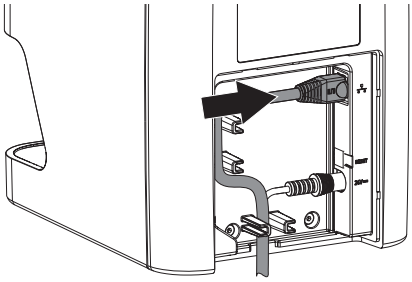
Take care when connecting units together or to parts of other systems as there is always an element of risk (e.g. due to leakage currents).

- Only connect units when there can be no question of danger to operator or to patient.
- Only connect units when it is safe to do so and when there is no risk of damage or harm to the surroundings.
- If it is not 100% clear from the unit data sheet that such connections can be safely made or if you are in any doubt, always get a suitably qualified person (e.g. the manufacturer) to verify that the setup is safe.

1. Comply with the specifications of IEC 60601-1 (EN 60601-1) when connecting the appliance with other appliances, e.g. a PC system, both in and outside the patient environment.
2. Only connect peripheral units (e.g. computer, monitor, printer) that conform at least to the requirements set out in the standards IEC 60950-1 or EN 62368-1.
3. The connected computer must conform to EN 55032 (class B) and EN 55024.

Connecting the unit via the network cable

1. Remove the cover from the rear of the device.
2. Plug the enclosed network cable into the network socket of the device.



The cover on the rear must be properly installed when the device is operated within the patient environment.

3. Replace the cover.

8 Commissioning and first start-up

NOTICE

Short circuit due to the build-up of condensation

› Do not switch on the unit until it has warmed up to room temperature and is dry.

The unit supports the following imaging programs:
– VistaSoft
– VistaSoft Connect
– Third-party software on request

Always use the latest version of the imaging program and of the ScanX ServiceTool when commissioning the device.

8.1 Configuring the network

Network configuration

Various options are available for network configuration:

✓ Automatic configuration via DHCP.
✓ Automatic configuration via Auto-IP for direct connection of device and computer.
✓ Manual configuration.

1. Configure the network settings of the device using the software or, if applicable, the touch screen.
2. Check the firewall and release the ports, if applicable.

Network protocols and ports

Port	Purpose	Service
45123 UDP, 45124 UDP	Device recognition and configuration	
2006 TCP	Unit data	
514[1)] UDP	Event protocol data	Syslog
N/A	Check whether the device is turned on.	ICMP / Ping

1) The port can vary depending on the configuration.

When the unit is first connected to a computer, it applies the language and time settings of the computer.

8.2 Configuring the unit in VistaSoft

Configuration is performed directly in VistaSoft.

1. ⚙> *Select the units*.
2. Select the connected unit in the list.
3. Click on *Edit connection settings*.
4. The unit name (designation) can be changed and information queried in *General*.
5. An IP address can be entered manually and DHCP can be activated / deactivated in *Connection*.
6. Advanced functions, such as the IP address 2, can be configured under *Advanced*.

Entering a permanent IP address (recommended)

To reset the network settings, keep the unit reset key pressed for 15 - 20 seconds while switching on.

1. Deactivate DHCP in *Connection*.
2. Enter the IP address, subnet mask and gateway.
3. Click *Save values*.

   The configuration is saved.

Testing the device

You can scan in an X-ray image to check that the unit is properly connected.

1. Open VistaSoft.
2. Create an X-ray station for the connected unit.
3. Log in the demo patient (patient ID: DEMO0001).
4. Select the acquisition type (e. g. Intraoral).
5. Scan a phosphor storage plate, see "10.3 Scanning the image data".

8.3 X-ray unit settings

A setting of 60 kV is preferred provided it can be set on the X-ray unit.
The standard exposure values for F-speed film (e. g. Kodak Insight) can be used.

The following table shows the standard values for the exposure time and the dose area product of a phosphor storage plate for an adult patient. The information regarding the elimination time and dose area product refers to the use of a ProVecta HD as an X-ray device.
µGy = image receiver dose
mGycm2 = dose area product

	DC emitter, 7 mA Tube length 20 cm						
	Without X-ray field limitation			X-ray field limitation 2x3		X-ray field limitation 3x4	
	60 kV	µGy	mGycm²	60 kV	mGycm²	60 kV	mGycm²
Incisor	0.10 s	538.7	18.3	0.10 s	3.8	0.10 s	7.7
Premolar	0.14 s	766.8	25.6	0.14 s	5.4	0.14 s	10.8
Molar	0.19 s	1037	34.8	0.19 s	7.3	0.19 s	14.7
Bitewing	0.20 s	1090	38.4	0.20 s	8.1	0.20 s	15.5

	DC emitter, 6 mA Tube length 30 cm						
	Without X-ray field limitation			X-ray field limitation 2x3		X-ray field limitation 3x4	
	70 kV	µGy	mGycm²	70 kV	mGycm²	70 kV	mGycm²
Incisor	0.15 s	445	13.7	0.15 s	4.9	0.15 s	5.8
Premolar	0.20 s	594	18.2	0.20 s	3.8	0.20 s	7.7
Molar	0.27 s	806	24.6	0.27 s	5.2	0.27 s	10.4
Bitewing	0.28 s	834	25.5	0.28 s	5.6	0.28 s	10.8

1. Check and adjust the specific X-ray unit in accordance with the standard values.

8.4 Commissioning tests

The required tests (e.g. acceptance test) must be done in accordance with local rules and regulations.

1. Find out which tests are required.
2. Carry out testing in accordance with local rules and regulations.

Acceptance check

The 2D X-ray test phantom, and possibly the corresponding test phantom holder as well, is required for acceptance tests with the PSP and sensor as receivers.

1. Before commissioning the unit, the acceptance test of the X-ray system must be carried out in accordance with national regulations.
   The constancy tests, which must be carried out at regular intervals by the surgery personnel, are based on the results of the acceptance test.

Electrical safety checks

1. Carry out the electrical safety check according to national law (e. g. in accordance with IEC 62353).
2. Document the results.
3. Carry out and document the instruction and handover for the unit.

A sample handover report is included in the attachment.

Usage

9 Correct use of phosphor storage plates

WARNING

Risk of cross contamination when not using the barrier envelope or when using the barrier envelope more than once

- Do not use an phosphor storage plate without a barrier envelope.
- Do not re-use the barrier envelope (disposable item).

CAUTION

Image data on the phosphor storage plate is not permanent

The image data is altered by light, natural X-ray radiation and scattered X-ray radiation. This will lead to a reduction in diagnostic information and clarity.

- Read the image data within 30 minutes of exposure.
- Never handle exposed phosphor storage plates without the barrier envelope.
- Do not subject an exposed phosphor storage plate to X-ray radiation before and during the scanning process. Do not X-ray during the scanning process if the unit is in the same room as the X-ray tube.
- Phosphor storage plates must only be read using a phosphor storage plate scanner that is approved by Air Techniques.

CAUTION

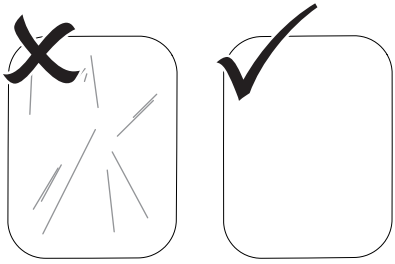
Phosphor storage plates (PSP) are toxic

PSPs that are not used with a barrier envelope can lead to poisoning when placed in the mouth or swallowed.

- Only place PSPs in the patient's mouth in a barrier envelope.
- Do not swallow the PSP or parts of it.
- If the PSP or parts of it have been swallowed, consult a specialist doctor immediately and remove the PSP.
- If the barrier envelope was damaged in the patient's mouth, rinse the mouth thoroughly with copious amounts of water. Do not swallow the water in the process.

1. Phosphor storage plates are flexible like X-ray film. However, the phosphor storage plates should not be bent.

2. Do not scratch the phosphor storage plates. Do not subject the phosphor storage plates to pressure from hard or pointed objects.



3. Do not soil the phosphor storage plates.

4. Protect the phosphor storage plates against sunlight and ultraviolet light.
   Store phosphor storage plates in a barrier envelope of the correct size.
5. Phosphor storage plates will be pre-exposed on exposure to natural radiation and stray x-ray radiation. Protect erased and exposed phosphor storage plates from X-ray interference.
   If the phosphor storage plate has been stored for longer than one week, erase the phosphor storage plate prior to use.
6. Do not store phosphor storage plates under hot or moist conditions. Note the ambient conditions (see "4 Technical data").
7. When used properly, phosphor storage plates can be exposed, read and erased several hundred times provided there is no mechanical damage.
   Replace the phosphor storage plate if there are any signs of damage, e.g. if the protective layer is damaged or there are visible scratches that impair the quality of the diagnosis.
   Also replace the phosphor storage plate if the RFID tag is damaged or becoming detached.
8. Phosphor storage plates that have a production or packaging defect will be replaced by Air Techniques in the same quantity. Claims can only be accepted within 7 working days after receipt of the goods.
9. Clean phosphor storage plates properly (see "11 Cleaning and disinfection").

10 Operation

CAUTION

Image data on the phosphor storage plate is not permanent

The image data is altered by light, natural X-ray radiation and scattered X-ray radiation. This will lead to a reduction in diagnostic information and clarity.

- Read the image data within 30 minutes of exposure.
- Never handle exposed phosphor storage plates without the barrier envelope.
- Do not subject an exposed phosphor storage plate to X-ray radiation before and during the scanning process. Do not X-ray during the scanning process if the unit is in the same room as the X-ray tube.
- Phosphor storage plates must only be read using a phosphor storage plate scanner that is approved by Air Techniques.

10.1 Changing the input unit cartridge

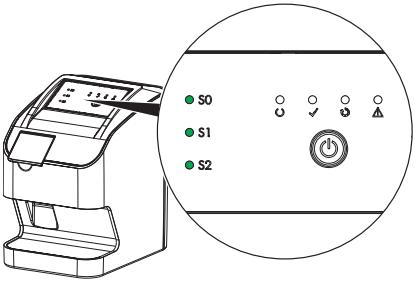
The device can scan phosphor storage plates of size 0, size 1 and size 2. Each size of PSP requires the matching cartridge.
The size of the PSP is marked on the cartridge.

CAUTION

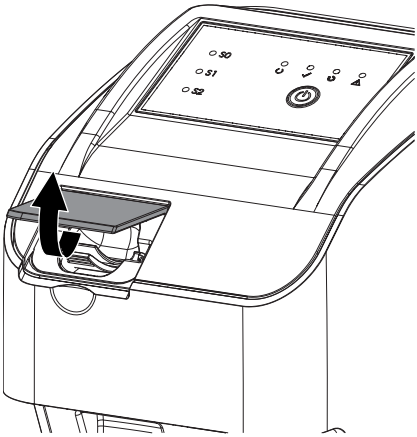
Loss of image information and equipment damage if the wrong cartridge is used

- Always use the correct size of cartridge for the PSP being used.
- Before each scanning process, compare the phosphor storage plate size with the LED display on the user interface.

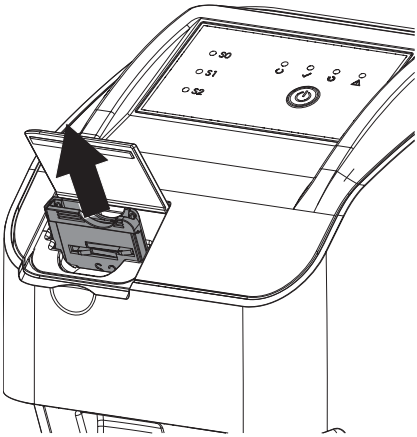
1. Use the the display (S0, S1, S2) to check if the correct cartridge has been inserted.
   If the wrong cartridge is inserted, it must be removed and the correct cartridge inserted.



2. Open the cover.

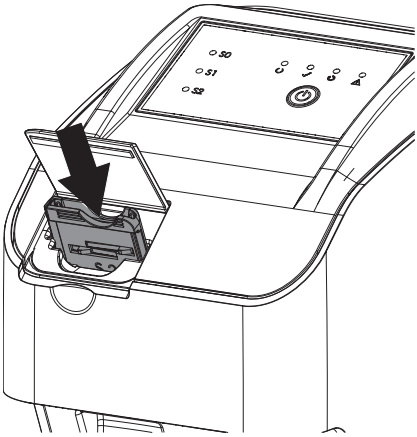


3. Remove cartridge.



The green status LED flashes. The green cartridge display extinguishes.

4. Insert the appropriate cartridge.



The green status LED lights up. The green display for the corresponding cartridge lights up. The input unit is ready.

10.2 X-ray

The procedure is described using a size 2 PSP as an example.

Required accessories:
- PSP
- Barrier envelope of the same size as the PSP

WARNING

Risk of cross contamination when not using the barrier envelope or when using the barrier envelope more than once

- Do not use an phosphor storage plate without a barrier envelope.
- Do not re-use the barrier envelope (disposable item).

WARNING

Danger from the re-use of products intended for single use

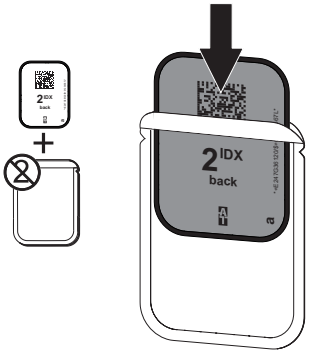
Single-use article is damaged after use and cannot be reused.

- Dispose of single-use articles after use.

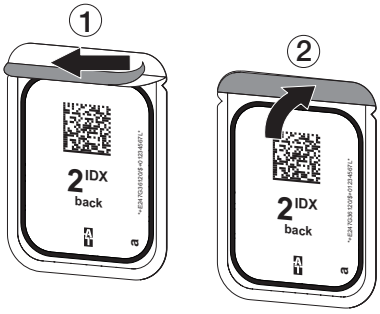
Preparing the X-ray

- ✓ The PSP has been cleaned.
- ✓ The PSP is not damaged.
- ✓ RFID tag sticks to the phosphor storage plate. If the RFID tag peels off, replace the phosphor storage plate.

1. During first use or after storage for over a week: erase the PSP (see "10.4 Erasing the phosphor storage plate").
2. Completely slide the PSP into the barrier envelope. The white (inactive) side of the PSP must be visible.



3. Pull off the adhesive strip and close the barrier envelope tightly by pressing together firmly.



Taking the X-ray image

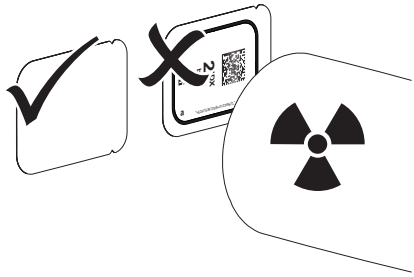
NOTICE

Damage to the phosphor storage plate (PSP) caused by a sharp-edged holding system

- Only use holding systems that do not damage the barrier envelope or the PSP.
- Do not use holding systems with sharp edges.

Wear hand protection.

1. Place the PSP in the barrier envelope into the patient's mouth.
   In doing this, make sure that the active side of the phosphor storage plate faces the X-ray tube.



2. Set the exposure time and setting values on the X-ray unit (see "8.3 X-ray unit settings").
3. Record the X-ray image.
   The image data must be scanned within 30 minutes.

Preparing for scanning

CAUTION

Light erases the image data on the phosphor storage plate

› Never handle exposed phosphor storage plates without the barrier envelope.

Wear hand protection.

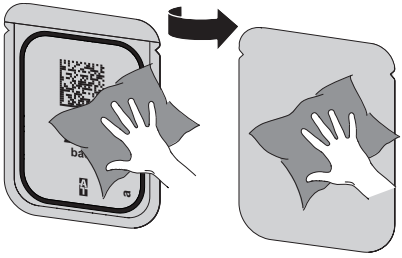
1. Remove the PSP with the barrier envelope from the patient's mouth.

WARNING

Contamination of the unit

› Clean and disinfect the barrier envelope before removing the PSP.

2. In the event of heavy soiling, e. g. from blood, dry clean the barrier envelope and protective gloves, e. g. wipe with a clean cellulose cloth.
3. Disinfect the barrier envelope and protective gloves with a suitable disinfection wipe; see "11.2 Barrier envelope".



4. Allow the barrier envelope and phosphor storage plate to fully dry in a hygienic environment.
5. Take off the protective gloves and disinfect your hands.

NOTICE

Powder from the protective gloves on the PSP damages the unit during scanning

› Completely clean all traces of the protective glove powder from your hands before handling the PSP.

6. Tear off the barrier envelope.

10.3 Scanning the image data

Starting the phosphor storage plate scanner and software

The scanning process is described for the VistaSoft imaging software.
For further information regarding the use of the imaging software, refer to the relevant manual.

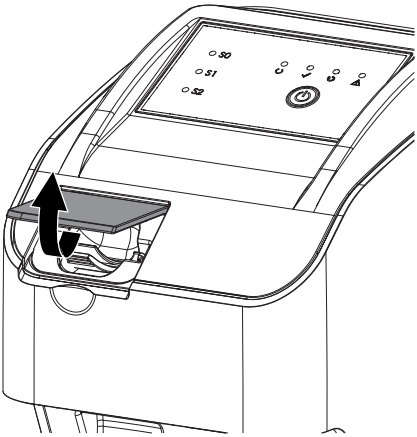
1. Press the on/off switch⏻ to switch on the unit.
2. Switch on the computer and monitor.
3. Start VistaSoft.
4. Select the patient.
5. Select the corresponding acquisition type in the menu bar.
6. Select the unit.
7. Set the image mode.
Recording starts directly.

Result:
The green status LED lights up. Scan the phosphor storage plate at this point (and not before).

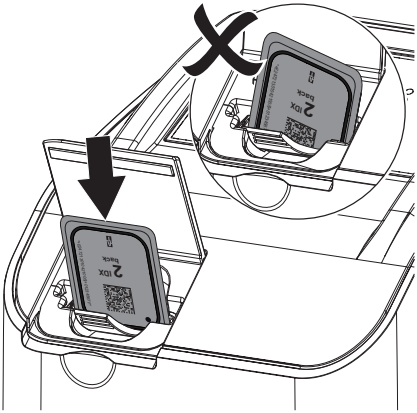
Scanning the PSP

In order not to mix up X-ray images, only scan the X-ray images from the selected patient.

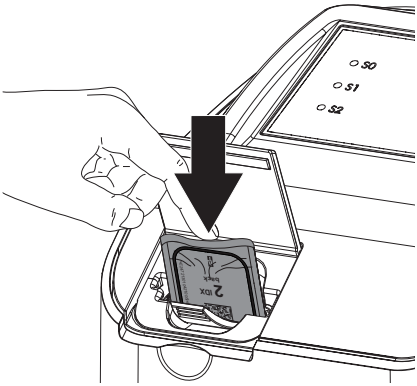
1. Open the cover.



2. Place the barrier envelope with the PSP centrally and straight onto the input unit. The torn-off side of the barrier envelope faces down; the inactive (back) side of the phosphor storage plate faces the operator.
The phosphor storage plate must not be pulled out of the barrier envelope before placing it against the input unit. There is the risk of image information being erased by ambient light (see "9 Correct use of phosphor storage plates").

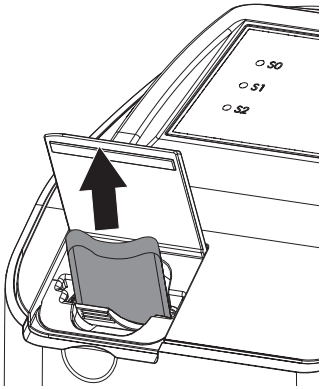


3. Slide the phosphor storage plate out of the barrier envelope downwards into the unit. The phosphor storage plate must be inserted fully into the input unit.

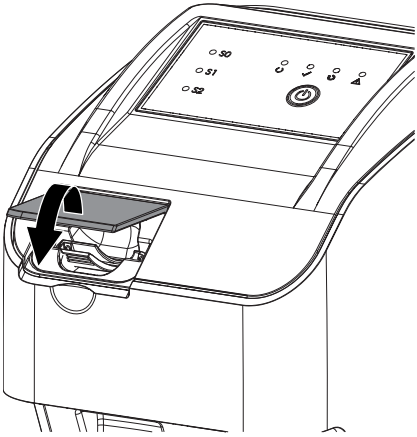


Make sure to insert only the phosphor storage plate, and not the barrier envelope, into the unit.

4. Remove the empty barrier envelope.



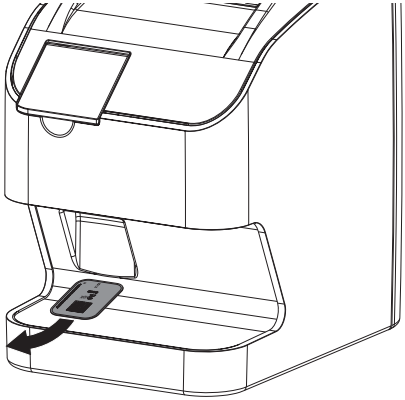
5. Once the phosphor storage plate has been inserted into the unit, close the cover and leave it closed throughout the entire scanning process.



The blue status LED lights up.
The image data is automatically transmitted to the imaging software. The progress of the scanning process is displayed in the preview window on the monitor.
After it has been scanned, the PSP is erased and drops into the collection tray.

6. When the green status LED lights up:
Save the X-ray image.

7. Remove the PSP and prepare it for recording another X-ray image.



10.4 Erasing the phosphor storage plate

The image data is erased automatically after scanning.
The special *ERASE* mode only activates the erasure unit of the phosphor storage plate scanner. No image data is scanned.
The phosphor storage plate needs to be erased using the special mode in the following cases:
– The first time the phosphor storage plate is used or if it is stored for more than one week.
– Due to an error, the image data on the phosphor storage plate has not been erased (software error message).

1. Select the special *ERASE* mode in the software.
2. Insert the phosphor storage plate (see "Scanning the PSP").

10.5 Switching the unit off

1. Press the on/off switch ⏻ for 3 seconds.

   As soon as the unit has shut down it switches off completely. The LEDs go out.

11 Cleaning and disinfection

When cleaning and disinfecting the unit and its accessories, comply with national directives, standards and specifications for medical products as well as the specific specifications for dental practices or clinics.

NOTICE

The use of unsuitable agents and methods can damage the unit and accessories

- Only use the disinfection and cleaning agents specified or approved by Air Techniques and the EPA.
- Comply with the operating instructions of the disinfectants and cleaning agents.

Wear hand protection.

11.1 Phophor storage plate scanner

Surface of the unit

The surface of the unit must be cleaned and disinfected if it is contaminated or soiled.

NOTICE

Liquid can cause damage to the unit

- Do not spray the unit with cleaning agents or disinfectants.
- Make sure that no liquid penetrates into the unit.

1. Remove any soiling with a soft, lint-free cloth that has been dampened with cold tap water.
2. Disinfect the surfaces with a disinfectant wipe. Alternatively, use a spray disinfectant on a soft, lint-free cloth. Comply with the operating instructions of the disinfectant.

Cartridges (S0-S2)

The cartridges can be cleaned and disinfected by wipe disinfection.

NOTICE

Heat damages the cartridge

- Do not subject the unit to steam sterilization.

1. Remove any soiling from both sides of the cartridge with a dampened, soft, lint-free cloth.
2. Disinfect the cartridge with a disinfection wipe. Alternatively, use a spray disinfectant on a soft, lint-free cloth. Comply with the operating instructions of the disinfectant.
3. Allow the cartridge to completely dry before use.

11.2 Barrier envelope

1. Clean the Barrier Envelope after being removed from the patient's mouth with a disinfectant wipe, such as Air Techniques Monarch Surface Wipes.
2. Allow the Barrier Envelope to completely dry prior to ejecting the PSP.

11.3 Phosphor storage plate

Cleaning and disinfectant wipes are unsuitable for the cleaning of phosphor storage plates and may damage them.
Only use a cleaning agent that is compatible with the materials:
Air Techniques recommends the PSP Cleaning Wipes (see "3.4 Consumables"). Only this product has been subjected to material compatibility testing by the manufacturer.

NOTICE

Heat or humidity damage the phosphor storage plate

- Do not sterilize the phosphor storage plate with steam.
- Do not disinfect the phosphor storage plate by immersion.
- Only use cleaning agents that are compatible with the materials.

1. Soiling on both sides of the phosphor storage plate should be cleaned off with a soft, lint-free cloth before each use.
2. Remove persistent or dried soiling with the phosphor storage plate cleaning cloth. Comply with the instructions for use of the cleaning cloth.
3. Allow the phosphor storage plate to completely dry before using it.

12 Maintenance

12.1 Recommended maintenance schedule

Prior to working on the unit or in case of danger, disconnect it from the mains.

Maintenance interval	Maintenance work
Annually	› Visually inspect the device.
	› Check the phosphor storage plates for signs of scratches and change if necessary.
	› Remove dust and dirt from accessible parts.
	› Carry out a system check.
Every 3 years	› Exchange the cartridges.

12.2 Check image quality

To assure the image quality, the unit must be subjected to maintenance (see "12.1 Recommended maintenance schedule") and regular cleaning and disinfection (see "11 Cleaning and disinfection") and the image quality of the PSP and X-ray system need to be checked.

Inspection interval	Work
Daily / before each use	› Clean the PSP, if necessary.
	› Check the PSP for scratches. If there are scratches on the surface, take a homogeneous test image (see "Check the PSP with a homogeneous test image"), replace the PSP, if applicable.
	› Keep an eye on the image quality with each X-ray image taken, also refer to "13.1 Poor X-ray image".
Monthly	› Take a homogeneous test image of the PSP (refer to "Check the PSP with a homogeneous test image"). If scratches or artifacts are visible in the image that may possibly have an adverse effect on the diagnostics, replace the PSP.
Every 3 months	› Check X-ray system. › Take an X-ray image with a 2D X-ray test phantom. Check the image for homogeneity, resolution, contrast and artifacts, refer to "Check X-ray system".

Check the PSP with a homogeneous test image

Scratches on the surface of the PSP may be visible in the X-ray image and may impair the ability to diagnose the X-ray images. If scratches are visible in the image that may impair the diagnostics, the PSP must be discarded.

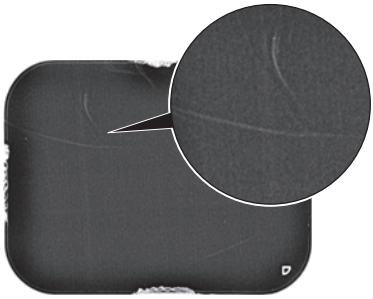


Fig. 4: PSP with scratches

1. Place the PSP on a level surface at a distance of approximately 30 cm from the X-ray tube. Doing this, make sure that the active side of the PSP faces the X-ray tube.
2. Set the exposure time and setting values on the X-ray unit for a molar x-ray image (see "8.3 X-ray unit settings").
3. Scan the PSP with the PSP scanner at high resolution.
4. Check the image for homogeneity.

   No scratches visible in the image: PSP can still be used.
   Scratch is visible in the image: discard the PSP.

Check X-ray system

To check the X-ray system, take an X-ray image with the test phantom (refer to "3.3 Optional items"). This can be used to check the image produced with the X-ray system for homogeneity, resolution, contrast and artifacts.

1. Take an X-ray image with the test phantom. Comply with the instructions for use of the test phantom.
2. Read the PSP.
3. Check the image for homogeneity, resolution, contrast and artifacts.
4. If errors are visible in the image, contact a service technician.

Troubleshooting

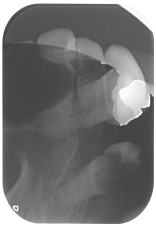
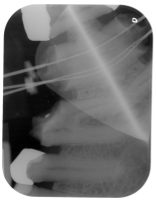
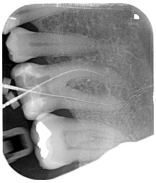
13 Tips for operators and service technicians

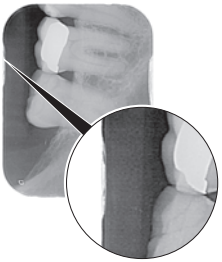
Any repairs above and beyond routine maintenance may only be done by suitably qualified personnel or by one of our service technicians.

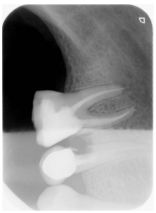
Prior to working on the unit or in case of danger, disconnect it from the mains.

13.1 Poor X-ray image

Error	Possible cause	Remedy
Instead of the X-ray image, the software shows a completely white image or no image	Phosphor storage plate not fed in straight and inactive side was scanned	› Scan the phosphor storage plate again immediately, protecting it against ambient light and making sure you feed it in correctly in the process.
	Image data on the PSP has been erased, e.g. by ambient light	› Always scan the image data of the PSP as soon as possible.
	Fault in the unit	› Contact technician.
	No image data on phosphor storage plate, phosphor storage plate not exposed or not sufficiently exposed	› X-ray tube / check settings of the unit › Expose the PSP.
	X-ray unit is faulty	› Contact technician.
	Incorrect cartridge, barrier envelope was also pushed into the unit	› Use the correct cartridge for the size of phosphor storage plate being used.
Phosphor storage plate falls out of the unit and no image appears on the monitor	IDX phosphor storage plate was not used	› Only use Air Techniques IDX phosphor storage plates.
X-ray image too dark	X-ray dose too high	› Check X-ray parameters.
	Incorrect brightness/contrast settings in the software	› Adjust the brightness of the X-ray image in the software.
X-ray image too bright	Exposed PSP has been exposed to ambient light	› Always scan the image data of the PSP as soon as possible.
	X-ray dose too low	› Check X-ray parameters.
	Incorrect brightness/contrast settings in the software	› Adjust the brightness of the X-ray image in the software.

Error	Possible cause	Remedy
X-ray image only shadowy	The X-ray dose on the phosphor storage plate was insufficient	› Increase X-ray dose.
	Amplification (HV value) is set too low in the software	› Increase amplification (HV value).
	Unsuitable scanning mode selected	› Select a suitable scanning mode.
Ghosting or double exposure on X-ray image 	PSP exposed twice	› Only expose the PSP once.
	PSP not sufficiently erased	› Check the erasure unit for proper function. › Inform a service technician, if the problem persists.
X-ray image mirrored in one corner 	PSP creased during X-ray exposure	› Do not bend the PSP.
Shadow on the X-ray image 	PSP removed from the barrier envelope before scanning	› Do not handle PSPs without a barrier envelope. › Store the PSP in a barrier envelope.
X-ray image cut off, part missing 	A metal part of the X-ray tube is in front of the X-ray beam	› Recording an X-ray image, make sure there are no metal parts between the X-ray tube and the patient.
		› Check X-ray tube.
	Faulty edge masking in imaging software	› Deactivate edge masking.

Error	Possible cause	Remedy
Software unable to combine the data to make a complete image	The X-ray dose on the PSP was insufficient	› Increase X-ray dose.
	Amplification (HV value) is set too low in the software	› Increase amplification (HV value).
	Unsuitable scanning mode selected	› Select a suitable scanning mode.
	The setting for the threshold value is too high	› Reduce the threshold value.
X-ray image has stripes on image 	Phosphor storage plate has been pre-exposed, e.g. by natural radiation or stray X-ray radiation	› If the phosphor storage plate has been stored for more than one week, erase the phosphor storage plate prior to use.
	Parts of phosphor storage plate exposed to light during handling	› Do not expose exposed phosphor storage plates to bright light. › Scan image data within half an hour after the exposure.
	Phosphor storage plate dirty or scratched	› Clean the phosphor storage plate. › Replace scratched phosphor storage plate.
	Unit was shaken by impact or cover of the input unit closed during scanning process	› Set up the unit so that it cannot be shaken. › Prevent the unit from being touched during the scanning process.
Bright stripes in the scanning window	Too much incident ambient light during the scanning process	› Darken the room. › Turn the unit such that no light is directly incident on the input unit.
X-ray image with small bright spots or clouding	Micro scratches on the PSP	› Replace the PSP.
Lamination of the PSP detaches at the edge 	Wrong retainer system used	› Only use original PSP and film retainer systems.
	PSP handled incorrectly.	› Use the PSP correctly. › Comply with the operating instructions of the PSP and film retainer systems.

Error	Possible cause	Remedy
The X-ray image shows a pre-erasure at one end 	After the barrier envelope has been torn open, the phosphor storage plate is pushed out of barrier envelope prior to scanning.	› Do not push out the phosphor storage plate until the torn-off barrier envelope has been placed on the input unit.

13.2 Software error

Error	Possible cause	Remedy
"Too much ambient light"	Unit is exposed to too much light	› Darken the room. › Turn the unit such that no light can directly enter into the entry slot.
"Overtemperature"	Laser or erasure unit too hot	› Switch the unit off and allow it to cool.
"Erasure unit fault"	LED defective	› Contact technician.
Imaging software fails to recognize the unit	Unit not switched on	› Switch the device on.
	Connecting cable between unit and computer not correctly connected	› Check the connecting cable.
	Computer does not detect any connection to the unit	› Check the connecting cable. › Check the network settings (IP address and subnet mask).
	Hardware error	› Contact technician.
	The IP address of the unit is being used by another unit	› Check the network settings (IP address and subnet mask) and assign a unique IP address to each unit. › Inform a service technician, if the problem persists.
Error message "E2490"	The connection to the unit was interrupted while the software was still attempting to communicate with the unit	› Restore the connection to the unit. › Repeat the process.
Error during data transmission between unit and computer. Error message "CRC error timeout"	Connecting cable used is incorrect or too long	› Only use original cables.

Error	Possible cause	Remedy
Software message: "VistaSoft has detected that the phosphor storage plate may have been exposed from the wrong side. Please check the orientation and the image quality before making a diagnosis"	The phosphor storage plate was exposed on the back (inactive) side while the X-ray was being taken	› When diagnosing the X-ray image, note that the X-ray image is displayed mirror-inverted.

13.3 Fault on the unit

Error	Possible cause	Remedy
Unit not shown in the imaging software	Network cable not plugged in	› Plug-in the network cable.
	No DHCP server connected	› It may take some time for the imaging software to detect the unit. › Update the unit list.
	Faulty network configuration	› Configure the network correctly.
Unit does not switch on	No mains voltage	› Check the mains cable and plug connection and replace if necessary.
		› Check the power supply unit. › If the green status LED does not light up, replace the power supply unit.
		› Check the mains fuse in the building.
	On/off switch is defective	› Contact technician.
Unit switches off again after a short time	Mains cable or power supply unit plug not inserted correctly	› Check the mains cable and plug connections.
	Hardware defect	› Contact technician.
	Mains supply voltage too low	› Check the mains supply voltage.
Unit is on but none of the indicator LEDs light up (status, error or operating LEDs)	Display defective	› Contact technician.
Unit not responding	The unit has not yet completed the startup procedure	› After switching the unit on, wait 20 - 30 seconds for the startup procedure to be completed.
	Unit is blocked by the firewall	› Enable the ports for the unit in the firewall settings.
Phosphor storage plate does not fit into the intake slot	Incorrect cartridge used	› Use the correct cartridge for the size of phosphor storage plate being used.

Error	Possible cause	Remedy
Barrier envelope slips into intake slot along with the phosphor storage plate	Incorrect cartridge used (too large)	› Use the correct cartridge for the size of phosphor storage plate being used.
Cartridge display does not light up	Cartridge not inserted correctly	› Insert the cartridge correctly.
Network connection has been disconnected	Connecting cable between unit and computer not correctly connected	› Check the connecting cable.
	The IP address of the unit is in use by another unit	› Check the network settings (IP address and subnet mask) and assign a unique IP address to each unit. › Inform a service technician, if the problem persists.
Unit ejects the phosphor storage plate without the image data being transmitted to the imaging software. Error message: "Incorrect phosphor storage plate type inserted"	IDX phosphor storage plate was not used	› Only use Air Techniques IDX phosphor storage plates. › The ejected phosphor storage plate can be imported on a suitable phosphor storage plate scanner (e.g. ScanX Swift View). Make sure that the phosphor storage plate is protected against ambient light.

Appendix

14 Scanning times

The scanning time is the time required for complete scanning of image data and depends on PSP format and pixel size.
The time to image depends mainly on the computer system used and its work load. Times stated are approximate.
For technical reasons, the surface of the largest size of phosphor storage plate (size 2) is always scanned. As a result, the scan times are the same for all sizes of phosphor storage plate.

Max. theoretical resolution (LP/mm)	**16.7**
Pixel size (µm)	**30**
Intra Size 0 (2 x 3) to Intra Size 2 (3 x 4)	16 s

15 File sizes (uncompressed)

The file sizes depend on the PSP format and the pixel size. File sizes stated are approximate and have been rounded upwards.
Suitable compression methods can considerably reduce the file size without loss of data.

Max. theoretical resolution (LP/mm)	**16.7**
Pixel size (µm)	**30**
Intra Size 0 (2 x 3)	1.8 MB
Intra Size 1 (2 x 4)	2.3 MB
Intra Size 2 (3 x 4)	3.0 MB

16 Handover record

This document confirms that a qualified handover of the medical device has taken place and that appropriate instructions have been provided for it. This must be carried out by a qualified adviser for the medical device, who will instruct you in the proper handling and operation of the medical device.

Product name	Order number (REF)	Serial number (SN)

- ☐ Visual inspection of the packaging for any damage
- ☐ Unpacking the medical device and checking for damage
- ☐ Confirmation of the completeness of the delivery
- ☐ Instruction in the proper handling and operation of the medical device based on the operating instructions

Notes:

Name of person receiving instruction:	Signature:

Name and address of the qualified adviser for the medical device:

Date of handover:	Signature of the qualified adviser for the medical device:

17 Warranty

Air Techniques' Digital Products are warranted to be free from defects in material and workmanship from the date of installation for a limited period. Please visit the Air Techniques website for the most current Warranty Policies and Standard Terms and Conditions.
www.airtechniques.com/warranty

17.1 Online Warranty Registration

Quickly and easily register the new Air Techniques product online. Please have the part number and serial number available when logging into the Air Techniques online portal acount at www.airtechniques.com/portal.

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